**Bug Report Template**

| ID number | #001 |
| --- | --- |
| Name | The system allows booking with the same source and destination |
| Reporter | Saurav Kumar Bariyar |
| Submit Date | 05/10/2025 |
| Summary | The system allows users to proceed with booking even when “From” and “To” cities are the same. |
| URL | [www.example.com/product/abc](http://www.example.com/product/abc) |
| Screenshot | [www.example.com/screenshot23](http://www.example.com/screenshot123) |
| Platform | Mac OS |
| Operating System | OS X 15.4 |
| Browser | Chrome 104 |
| Severity | High |
| Assigned to | XYZ |
| Priority | High |

# **Description**

The system allows users to proceed with booking even when “From” and “To” cities are the same.

**Steps to reproduce**

* Open the flight search page.
* Enter “Delhi” in both “From” and “To” fields.
* Click “Search”.

**Expected result**

Error message should appear: *“Source and destination cannot be the same.”*

**Actual result**

Search results are displayed without validation.

| ID number | #002 |
| --- | --- |
| Name | Confirmation email not received after successful booking |
| Reporter | Saurav Kumar Bariyar |
| Submit Date | 05/10/2025 |
| Summary | User does not receive a booking confirmation email after completing payment successfully. |
| URL | [www.example.com/product/abc](http://www.example.com/product/abc) |
| Screenshot | [www.example.com/screenshot23](http://www.example.com/screenshot123) |
| Platform | Mac OS |
| Operating System | OS X 15.4 |
| Browser | Chrome 104 |
| Severity | Medium |
| Assigned to | XYZ |
| Priority | High |

# **Description**

User does not receive a booking confirmation email after completing payment successfully.

**Steps to reproduce**

* Complete a valid booking using a credit card.
* Wait for the confirmation mail.

**Expected result**

The user should receive a booking confirmation email with the booking ID and flight details.

**Actual result**

No email received even after 15 minutes.

| ID number | #003 |
| --- | --- |
| Name | The fare total is not updating after adding multiple passengers |
| Reporter | Saurav Kumar Bariyar |
| Submit Date | 05/10/2025 |
| Summary | When adding more than one passenger, the total fare remains the same as for a single passenger. |
| URL | [www.example.com/product/abc](http://www.example.com/product/abc) |
| Screenshot | [www.example.com/screenshot23](http://www.example.com/screenshot123) |
| Platform | Mac OS |
| Operating System | OS X 15.4 |
| Browser | Chrome 104 |
| Severity | High |
| Assigned to | XYZ |
| Priority | Medium |

# **Description**

When adding more than one passenger, the total fare remains the same as for a single passenger.

**Steps to reproduce**

* Search and select a flight.
* Add two passengers.
* Proceed to payment.

**Expected result**

Fare should multiply by the number of passengers + taxes.

**Actual result**

Fare displayed equals single passenger base fare only.